

Every Lusso tap, shower and accessory has been manufactured using a unique electroplating process which makes them very durable, easy to maintain and perfect for the home or commercial projects.

Electroplating Explained.

Electroplating is a process that uses an electric current to reduce dissolved metal cations so that they form a thin coherent metal coating on the product.

Electroplating is very hard wearing. Although electroplating is the most durable finish on the market, it is not scratch proof and care should be taken when using the products.

Is it easy to scratch?

Any metal coating can scratch, as with any other coloured product such as a chrome product or a car! If you mistreat it or scrape it, it will leave a mark and may remove some coating. The only time you will risk scratching your product is during installation, so please ask your plumber to take great care. If for some reason your plumber has scratched a part, we will be able to replace it for you. Please contact customer services info@lussostone.com.

Cleaning your matte black products.

Please use a soft microfibre cloth with warm soapy water. If you live in a hard water area and have got limescale issues, you can use a mild limescale remover, such as Viakal.

Please avoid using abrasive cleaning material and scouring pads