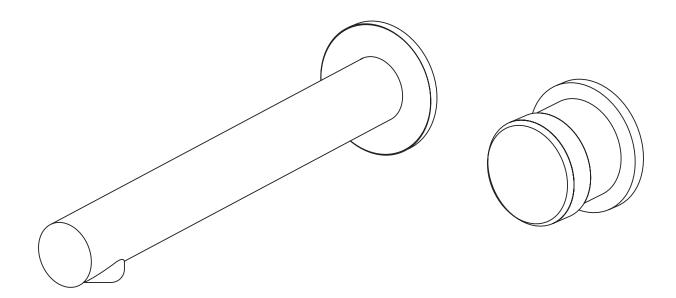
# **URBAN**

## WALL MOUNTED MIXER TAP



EN
INSTALLATION
AND CARE GUIDE

Please retain for future reference

LUSSO

# INTRODUCTION

Thank you for purchasing the Urban Wall Mounted Mixer Tap.

Please read this guide carefully before installing, using and cleaning this product, and retain it for future reference. Please also note that this mixer tap has been fully tested before being dispatched, which may mean there is water residue on some of the parts.

If you have any queries in relation to this product or guide, please contact our Customer Service team on 020 3370 4057.

# PRODUCT KIT

A Body G Baseplate

B Connector H Lever

**C** O Ring

**D** Baseplate

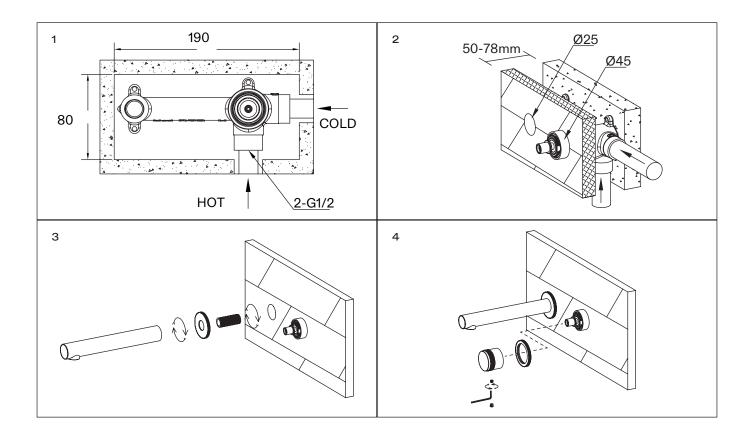
E Spout

F O Ring

## INSTALLATION STEPS

Before installation, please note that this tap is designed for wall mounting only, and we recommend that it is installed by a fully qualified plumber. It is suitable for use on all boiler systems including pumped, gravity and combination boilers with a minimum operating pressure of 0.5 bar and a maximum pressure of 8 bar. Please also note that failure to flush your plumbing system as part of the installation process will void the product guarantee. In addition, you must fully test the product before tiling and/or plastering, etc as Lusso will not be held responsible for any costs involved in the removal of the tap if you find there is a fault.

- 1 Ensure that the water supply is turned off, and prepare all of the product parts for installation. Install the valve, referring to figure 1 for positioning guidance, then connect the valve to the hot and cold pipework. Next, connect the pipework for the spout.
- 2 Prepare openings in the wall for the spout and lever, referring to figure 2 for measurements.
- 3 Fix the connector and decorative ring into position, then install the spout.
- 4 Finally, install the remaining decorative ring, then secure the lever into position using the provided grub screw and allen key.



## TROUBLESHOOTING

#### Why is the tap producing hot water when cold is selected, and vice versa?

It's likely that the hot and cold pipes have not been connected the right way around - please check and amend.

#### There is a leak from the top of the tap - what should I do?

In this instance, the cartridge may have become loose during installation. To tighten it, first turn off the mains, then remove the lever, and then tighten the cartridge fixing nut with an adjustable spanner to create a seal and stop the leak. Once complete, reassemble the tap and turn the mains back on.

#### What could cause a fluctuating flow rate or low/no flow from the valve?

This may be due to either a blockage in the system, incorrect operating conditions, or a clog in the aerator. To unclog the aerator, simply unscrew it, rinse it with water, and reinstall it - if the problem persists, please consult with a qualified plumber.

#### How do I replace the cartridge?

Turn off the mains, then remove the lever, unscrew and remove the cartridge fixing nut, lift out the cartridge, and replace it with a new one - ensuring that the holes are aligned - before reassembling the tap and turn the mains back on.

## CARE INSTRUCTIONS

To clean and maintain the flawless finish of this product, please follow the below instructions. Improper maintenance will void your product guarantee.

- ✓ Clean with a damp cloth.
- X Do not use acidic cleansers.
- X Do not use abrasive cleansers or cloths.

Go to Lusso.com to activate your guarantee.

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