

TILES CLEANING & CARE

INTRODUCTION

This guide outlines the recommended methods for cleaning and caring for your Lusso piece, ensuring it retains its beauty and performance over time. Thoughtful care will preserve the integrity of the materials and allow you to enjoy your product for many years to come.

In the unlikely event that a product does not perform as intended despite correct care and maintenance, Lusso offers guarantees across our collections, with durations tailored to each product. Full details of our guarantees can be found [here](#).



GENERAL ADVICE



- Remove dust using a dry mop or vacuum.
- Clean with warm water and approved tile cleaner.
- Avoid bleach, vinegar, baking soda, hydrogen peroxide, and harsh cleaners.
- Avoid abrasive materials or scouring pads, as these may scratch the surface.
- Never scrub the surface.
- Once cleaned, dry thoroughly with a microfibre cloth, or dry mop to prevent marks.
- To remove stains use warm water and a soft nylon brush wiping in a circular motion. Using the brush on dry areas may cause harm to the tile surface.
- Textured and anti-slip tiles require more frequent cleaning due to surface depth.



MARBLE

Follow all general cleaning and care instructions, and in addition;

- Blot any acidic spills immediately with a clean, microfibre cloth.
- For oil and grease stains apply a specialist marble cleaning solution to the affected area.
- Rust stains need a specialist rust remover formulated with oxalic acid, carefully test it on a discreet area beforehand to ensure it doesn't affect the surface
- For stubborn stains and cracks, professional restoration is recommended.
- Your marble should be sealed once a year, or earlier if water stops beading or signs of staining appear.



TRAVERTINE

Follow all general cleaning and care instructions, and in addition;

- It is recommended to vacuum all dust and dirt before cleaning to avoid pushing this further into the porous finish.
- Use felt pads under furniture to prevent scratches.
- Always wipe up liquid spills immediately to avoid it soaking into the porous material.
- Apply a high-quality sealer every one to two years for protection.

*If your tile material is not listed specifically then follow the general advice.

CUSTOMER CARE

If you have any questions regarding materials, care, or maintenance, our Customer Service Team is here to help:
UK / Europe / Rest of World: +44 (0)20 3370 4057 | UAE (WhatsApp): +971 52 221 6683 | Email: customerservice@lusso.com

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