

SMART TOILETS CLEANING & CARE

INTRODUCTION

This guide outlines the recommended methods for cleaning and caring for your Lusso piece, ensuring it retains its beauty and performance over time. Thoughtful care will preserve the integrity of the materials and allow you to enjoy your product for many years to come.

In the unlikely event that a product does not perform as intended despite correct care and maintenance, Lusso offers guarantees across our collections, with durations tailored to each product. Full details of our guarantees can be found [here](#).



TOILET PAN

- For best results, remove the seat using the quick release to allow cleaning of hard to reach areas.
- Clean exterior and interior surfaces weekly using a neutral, toilet-safe cleaner, avoiding abrasive or acidic products that may damage the material.
- For deeper cleaning, a low-acid solution such as diluted citric acid may be used sparingly, while stubborn limescale should only be treated with a dedicated toilet-safe remover.
- Avoid in-tank cleaners, sharp tools, and ensure good bathroom ventilation to protect materials and maintain a hygienic, refined environment.

SEAT

- Clean the seat using a soft, damp cloth and a mild, non-abrasive detergent, drying immediately to prevent moisture damage.
- Avoid harsh chemicals, alcohol-based cleaners, and bleach.



FLUSH PLATE

- Clean regularly using a soft, or microfibre cloth with warm, soapy water.
- Dry thoroughly and wipe away excess water after use to reduce the risk of marks or corrosion.
- Avoid using acidic or abrasive materials, as well as scouring pads, as these may scratch the surface.
- To remove limescale use a soft toothbrush to target affected areas.

CUSTOMER CARE

If you have any questions regarding materials, care, or maintenance, our Customer Service Team is here to help:
UK / Europe / Rest of World: +44 (0)20 3370 4057 | UAE (WhatsApp): +971 52 221 6683 | Email: customerservice@lusso.com

Explore the full collection at lusso.com | lussostone.ae