

## RADIATORS CLEANING & CARE

### INTRODUCTION

This guide outlines the recommended methods for cleaning and caring for your Lusso piece, ensuring it retains its beauty and performance over time. Thoughtful care will preserve the integrity of the materials and allow you to enjoy your product for many years to come.

In the unlikely event that a product does not perform as intended despite correct care and maintenance, Lusso offers guarantees across our collections, with durations tailored to each product. Full details of our guarantees can be found [here](#).



- Ensure electricity is off before cleaning.
- Clean with warm water.
- Use a soft, or microfibre cloth for both cleaning and drying.
- Never scrub the surface.
- Wipe spills immediately.
- Avoid bleach, vinegar, baking soda, hydrogen peroxide, and other harsh cleaners.
- Avoid using acidic or abrasive materials, as well as scouring pads, as these may scratch the surface.
- Take care with sharp objects as these may scratch or damage the surface.

### CUSTOMER CARE

If you have any questions regarding materials, care, or maintenance, our Customer Service Team is here to help:  
UK / Europe / Rest of World: +44 (0)20 3370 4057 | UAE (WhatsApp): +971 52 221 6683 | Email: [customerservice@lusso.com](mailto:customerservice@lusso.com)

Explore the full collection at [lusso.com](https://lusso.com) | [lussostone.ae](https://lussostone.ae)